

# FAQ'S

## **Q: Is The Digs on Church suitable for post graduate students?**

Yes, The Digs on Church is ideally suited to post graduate students who require privacy and a studious study environment.

## **Q: May young, working adults apply for residency?**

Applicants must be registered as a full-time student at a tertiary Institution

## **Q: Are NSFAS students allowed ?**

Yes, we do allow students with NSFAS funding and loans to stay in our res. Terms and conditions do apply, so we advise you to discuss these with management

## **Q: What is the procedure when a student studies with a bursary?**

There is a pre-approval and confirmation process, which is handled by our admin department. If you are studying with a bursary and would like to use your bursary to cover your accommodation expenses, you need to provide all details of your bursary

## **Q: Are you situated close to the UCT?**

Yes. We are within 2KM from the campus

## **Q: What is the security policy?**

All occupants are expected to maintain the safety of the premises by ensuring all gates and doors are closed and locked before leaving the building. There is armed response and an electric fence.

## **Q: Are all rooms single rooms?**

Yes. All of our rooms are single rooms with shared bathrooms

## **Q: Do you have double rooms that can be shared with a friend?**

No. all rooms are single

## **Q: Is it possible to rent a room for 6 months?**

Preference is given to 12-month contracts.

## **Q: Is linen provided?**

No, students have to arrange their own bedding. Each room is, however, equipped with a bed.

**Q: What is the cost for using the laundry facilities?**

There is no cost for using the laundry facilities. You do, however, need to provide your own washing powder and softener.

**Q: When will I know if I have been accepted into the accommodation ?**

Once we have received your signed contract and deposit, our administrator will send you confirmation.

**Q: Do I need to vacate the premises during the December holidays?**

You only need to vacate the premises when you have completed your stay for the year, and not when your contract has been extended into a new academic year. You may therefore leave your belongings in your room during the full period of your accommodation.

**Q: When will I get my deposit back?**

After full inspection of the room, when you vacate the premises at the end of your contract. Any breakage, outstanding rent, and outstanding maintenance will be deducted, and the remainder will be paid back within 30 days.

**Q: Is there safe parking for my vehicle?**

There is parking for a selected no of rooms. Parking area is gated and fenced as well.

**Q: What are the visitor and sleepover rules?**

Visitors are welcome subject to adherence to our Code of Conduct

**Q: Is there WiFi available, and at what cost?**

Yes, fast uncapped Wi-Fi is provided

**Q: Are desks and chairs provided?**

Yes, there is a desk and a chair in each room

**Q: What is the alcohol policy?**

No alcohol is allowed whatsoever – we maintain a very strict zero tolerance stance

**Q: What is the smoking policy?**

The premises are a NO SMOKING zone.